

Return Form

Contact us: 269-651-7902
www.RunningHardProducts.com
BrreLhorse@aol.com

Step 1 Invoice number, if available: 000000 _____

Contact Information:

Name _____
Address _____
City _____ State/Prov _____ Zip _____
Email _____
Phone: _____

Step 2

 How would you like us to handle your return?

_____ Exchange Item (Please fill out Step 4 below)
_____ Refund in form of original payment less actual shipping cost
_____ I am returning a gift. Please send:
_____ Exchange
_____ Put credit on my account for future use

Step 3

 List items you are returning along with a reason for return. See chart below.

Reason Code	Item Number	Color	Size	Quantity	Description	Price Each

Quality/Satisfaction

M3 - Disappointed in Quality
(explain at right)
M4 - Not as pictured or described
DX - Does not work
T1 - Damaged

Quality/Satisfaction

M5 - Backorder received too late
W1 - Wrong item shipped
W2 - Item was not ordered
Size/Color
M0 - Item was too large
M1 - Item was too small

Miscellaneous

C1 - Ordered wrong item
C2 - Changed my mind
Reason not listed please explain

Step 4

 Reorder here. Please allow 2 weeks for delivery of instock replacement items.

Item Number	Color	Size	Quantity	Description	Price Each	Total Price

How would you like to pay the actual shipping costs for exchanged or re-ordered merchandise we send you?

_____ Send Paypal invoice to email: _____ or use same as above if left blank

_____ Enclose check or money order (no cash please)

_____ Visa _____ Mastercard _____ Discover

Card Number _____ Expiration date _____ 3 digit CVV code _____

Signature _____ Card Billing Zip Code _____

Step 5

 Enclose this Return Form along with the merchandise in a well sealed box. Please send via USPS insured with delivery confirmation, FedEx ground, or UPS ground. Please do not return COD or via an express service.

Return to:

Running Hard Products
70905 Stubby Road
Sturgis, Mi 49091

Note: Merchandise covered by manufacturer's warranty must be sent directly to manufacturer for replacement or repair. If the package is damaged in shipment, or was dropped shipped directly from the manufacturer, please contact us by phone or email at BrreLhorse@aol.com.